

CAHIT ÖZ

FORELLENWEG 7, 51427 BERGISCH GLADBACH

CAHITÖZ@GMAIL.COM +49 157 50326326



- With over 16+ years of work experience of which 10+ years were involved in coordinating and integrating teams located in geographically separated locations.
- Significant professional experience in requirements gathering from various stakeholders and translating this requirements into work packages. Documenting and optimizing processes using BPMN notation.
- Professional experience in all steps of Project development and Project Management.
- Extensive experience in AGILE and DEVOPS.
- ITIL, COBIT and IT service management
- A Cloud enthusiast with experience in AWS (EC2, S3, RDS, Dynamo DB, Lambda, Lift&Shift) and GCloud (Cloud Functions, App Engine)

EXPERIENCE

SOLUTION ARCHITECT/CONSULTANT (FREELANCER)

ALDI SÜD INTERNATIONAL SERVICES

- Analyzing the Onpremise and AWS Cloud infrastructure and reporting the requirements needed to fulfill the PCI/DSS 3.2.1 requirements

7 Januar 2019 - 25 Januar 2019

PROJECTMANAGER / CONSULTANT

AMADEUS DATA PROCESSING GMBH (ERDING) (TEMPORARY EMPLOYMENT)

- Ensuring that communication within the internal and external network is PCI/DSS compliant. That communication is established over TLS 1,2 only and using strong ciphers.
- Establishing systems to track customer readiness and F5 configuration monitoring.
- Coordination of remote and onsite teams that handle the Application, Server and Cloud infrastructure.
- Design of Software Solutions that are used to track vulnerabilities.

Used technologies, Tools and Methodologies

AWS Cloud, Amazon ECS, Kubernetes, System Architecture, JIRA, Confluence, SLA, Network scanners, Nmap, Citrix, Thin / Fat-Client, TLS-Scanner, Security, Vulnerability-Scanner, Elastic Search, Kibana

October 2017 - December 2018

PROJECT MANAGER / SOLUTION ARCHITECT

OPTIMIZE ROUTE (HOME OFFICE) (FOUNDER OF THE STARTUP)

- The optimized routes were then transferred to the phone of the driver (The Ionic framework was used to establish a solution for iPhone, Android and Windows based Phones)
- Development of a Software Solution that optimizes destinations that are entered through an API either based on Time or Distance
- For scalability the Google FIREBASE database was used.

Used technologies, Tools and Methodologies

Google Maps, Google Cloud Platform, Google Firebase, IONIC Framework, PHP, Node.JS, Angular JS, Maria DB, FIREBASE

March 2017 - October 2017

PROJECT MANAGER

GK SOFTWARE AG (HOME OFFICE)

- Responsible for the design of the Application and Technology Architecture and managing their implementation for the Retail sector.
- Leading workshops to analyze the IS State and gather customer requirements.
- Monitoring and Reporting the project status, ensuring that the project is within the defined budget, quality and proceeding according to plan.
- Responsible for the delivery of Licenses, Software and integrating our systems to services provided by 3rd parties.

Used technologies, Tools and Methodologies

System Architecture, JIRA, Confluence, SAP, SAP-HANA, Oracle, MS-SQL, Java, IIS, Tomcat, NetWeaver, POS, Label and Poster Printing, Scale, Self-Checkout

January 2016 - March 2017

MILITARY SERVICE

TURKISH MILITARY (ISTANBUL/TURKEY)

December 2014 - May 2015

SOLUTION ARCHITECT / PROJEKT MANAGER / TEAM LEADER / SOFTWARE DEVELOPER

UNIFY INC. / ICTERRA INFORMATION & COMMUNICATIONS A.S. (ANKARA/TURKEY)

- Gathering requirements and designing the System and Software Architecture.
- Problem management, Incident Management and ensuring that they are solved within the time frame specified by the SLA.
- Working in multicultural environment acting as single point of contact between Product Owners across Europe and the Development and Test Teams in Turkey.
- Designing, preparing and updating the required documents, tools and reports informing stakeholders about the Project status.
- Ensuring that the customer system environment (CMDB) is kept up to date.
- As a Product Owner was responsible for developing a new Software Solution. (modernisation of an existing system)

Used technologies, Tools and Methodologies

Product Owner, BPMN, SDLC, SLA, KPI, VoIP, SIP, HFA, TDM, Unified Communications, C, C++, ECL, Java, PHP, Perl, Soft Clients

July 2008 - December 2014

GLOBAL VENDOR SUPPORT / SERVICE MANAGER

SIEMENS ENTERPRISE COMMUNICATIONS (ANKARA/TURKEY)

- Responsible for two Software Applications to enhance customer satisfaction.
- Problem and Incident Management, Root cause analysis, release Management.
- Ensuring that problems were solved, within the times defined by the SLA.
- Regular reporting regarding for Management about Incidents and Problems.
- Requirements gathering.

Used technologies, Tools and Methodologies

ITIL, SLA, User Management, Fault Management, Quality of Service Management, (BSS/OSS) , Java,

March 2007 - July 2008

PROJECT MANAGEMENT / SOFTWARE DEVELOPMENT SPECIALIST

UZEL HOLDING (ISTANBUL/TURKEY)

- Was responsible for the ERP upgrade of a newly Acquired German company and its integration with the SAP system.
- Responsible of elevating the level of services provided by the IT department using COBIT and ITIL
- Implementing solutions to automate processes in Automotive Manufacturing.

Used technologies, Tools and Methodologies

COBIT, ITIL, IT Service Management, Project Management

February 2005 - March 2007

SOFTWARE DEVELOPMENT ENGINEER

SFS (ISTANBUL/TURKEY)

- Responsible for enhancing their Software Solution based on customer Requirements.

Used technologies, Tools and Methodologies

Visual Basic 6, ASP, .NET, Jasper Reports, UML

August 2004 - February 2005

AUTOMATION PROGRAMMER

AMA SYSTEMS GMBH – PFORZHEIM

- Porting a Software Monitoring Server System, running under HP-UX, to a Server-Client System that would, on the client side run on Windows Desktop Computers.
- The system was used to evaluate the Quality of the spraying process of Automobiles.

Used technologies, Tools and Methodologies

PASCAL, DELPHI, C, C++, UML

January 2002 - March 2004

TUTOR

OFFICE OF LIFELONG LEARNING (EDINBURGH/UK)

Giving lectures for Adults on the following subjects.

- Visual Basic for Beginners
- Visual Basic for experienced programmers
- Programming for the Web

October 1999 - July 2001

EDUCATION

UNIVERSITY OF EDINBURGH

BACHELOR OF SCIENCE

December 2001

EASTERN MEDITERRANEAN UNIVERSITY

COMPUTER PROGRAMMING

July 1998

The latest version of my CV can be found under www.cahitoz.com

SKILLS

PROGRAMMING LANGUAGES & TOOLS

Java, C#, VB, PHP, C, C++, R, NodeJS

DATABASES

Oracle, MS SQL, MySQL, NoSQL, Firebase, Mongo DB

TECHNOLOGIES

- ✓ Migrating Datacenters, Software Solutions into the cloud (Lift & Shift / Optimization for the Cloud)
- ✓ Security, Telecommunication, Integration, Requirements Gathering

OTHER

- ✓ Cross Functional Teams
- ✓ Agile Development & Scrum
- ✓ DevOps, CI/CD

INTERESTS

I enjoy most of my time being outdoors. Trekking, Running. (Managed to run a few Half-Marathon runs)

When forced indoors, I spent a large amount of my free time exploring the latest technology advancements in the IT Sector.

CERTIFICATIONS & QUALIFICATIONS

- 🏆 **AWS Solutions Architect Associate**
- 🏆 **PRINCE2 Practitioner**
- 🏆 **Product Owner (Scrum.org <<https://www.scrum.org/user/220000>>)**
- 🏆 **Scrum Master (Scrum.org <<https://www.scrum.org/user/220000>>)**
- 🏆 **ITIL Foundation (EXIN)**
- 🏆 **Modelling with UML (MID Akademie)**
- 🏆 **Prozess Modelling and Optimization with BPMN 2 (MID Akademie)**
- 🏆 **HIPATH4000 for Consultants (Siemens Enterprise Communications)**